

OBAID TARIQ

Principal Technical Program Manager | Technical Delivery Lead

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PROFILE SUMMARY

Principal Technical Program Manager with 15+ years leading infrastructure, cloud, cybersecurity, and full-stack software delivery for MSP, enterprise, and government clients across North America and Pakistan. Equally fluent in PMO governance and system architecture — conversant in the databases, networks, and engineering tooling behind the programs he runs, not just the Jira board. Leads 15–20 person cross-functional engineering teams from discovery through production, translating technical trade-offs into executive decisions and back again.

TECHNICAL LEADERSHIP AREAS

- Technical Program & Portfolio Management
- Cloud, Infrastructure & Cybersecurity Delivery
- Agile / Scrum Leadership at Scale
- Enterprise Systems & Database Architecture Awareness
- Risk, Governance & Executive Reporting
- Network & Server Administration
- Cross-Functional Engineering Leadership (15–20 FTE)
- Vendor, Client & Stakeholder Management

TECHNICAL TOOLKIT

Delivery & PM: Jira, Confluence, Trello, Smartsheet, Microsoft Project, Primavera P6 8.2

Engineering Background: JavaScript, Git, Oracle RDBMS, Microsoft SQL Server, SSRS / SSIS / SSAS, Visual Studio, Sublime Text 3

Infrastructure & Systems: Network & Server Administration, Cisco/Juniper, Active Directory, Datto RMM, Autotask, IT Glue, Kaseya

Research & Analysis: SPSS, NVivo

Visual / Design QA: Photoshop CC 2019, Lightroom, Silver Efex Pro2

EXPERIENCE

Project Manager — Acorn Technology Services

Dec 2025 – To Date | Remote

- Directed end-to-end delivery of concurrent IT infrastructure, cloud, cybersecurity, and backup/DR transformation programs for Managed Services (MSP) clients across North America.
- Owned the full project lifecycle — discovery, architecture-aligned planning, resource allocation, risk management, execution, and closure — across cross-functional teams of Systems, Network, Cybersecurity, and Cloud Engineers plus Service Desk.
- Served as primary technical liaison between executive leadership, engineering teams, vendors, and clients, providing program governance, executive reporting, and risk mitigation.
- Authored SOWs, implementation schedules, risk registers, and resource forecasts using Smartsheet and internal PMO methodology, translating technical scope into client-facing commitments.
- Managed budgets, resource utilization, dependencies, and change control across concurrent engagements while sustaining high client satisfaction and on-time delivery.
- Led onboarding-to-Managed-Services transition planning, ensuring completed implementations handed off cleanly into ongoing support.

Project Manager Technical — Focus IT Services

Dec 2024 – Nov 2025 | Rawalpindi

- Owned technical delivery across seven concurrent in-house platforms: Magento eCommerce (Beds.co.uk, Cox & Cox), Laravel order management (K-System), Flutter logistics app (Loader App), 3D visualization (Gylindo), route optimization (K-Optra), and internal HRMS.
- Ran daily stand-ups, sprint retrospectives, and backlog grooming across multi-platform engineering teams; owned Jira board hygiene and sprint velocity tracking.

- Partnered directly with engineering leads to align technical feasibility with product roadmaps, resolving architecture and scope trade-offs before they reached sprint commitments.
- Integrated change requests into live sprints without destabilizing delivery cadence across parallel workstreams.
- Oversaw a 3D design team's rendering and visual-optimization pipeline for eCommerce platforms, bridging technical and design QA.

Project Manager Technical — *Iplex Pvt Ltd*

Jan 2020 – Dec 2024 | Rawalpindi

- Defined requirements, technical specifications, and quality standards for web-based platforms serving US and Canadian markets.
- Led cross-functional engineering teams of 15–20 to deliver scalable, secure software on time and within budget.
- Acted as technical translator between engineering teams and client stakeholders, converting architecture and implementation trade-offs into business-friendly decisions.
- Ran Agile delivery under PMBOK-aligned governance — stand-ups, sprint planning, reviews, retrospectives — across multiple concurrent client engagements.
- Owned scheduling, budgeting, cost control, procurement, and resource allocation across the full project lifecycle.
- Proactively identified and mitigated technical and delivery risks, maintaining continuity across competing client priorities.
- Built executive dashboards and post-project evaluations to close the loop between delivery outcomes and future planning.

Project Coordinator – Technical Programme Manager — *Ministry of Energy (Power Division)* Jan 2019 – Jul 2020 | Islamabad

- Served as Scrum Master for LMKT's delivery of the E-Office platform for the Ministry of Energy (Power Division).
- Administered and configured Jira and Confluence — custom workflows, permissions, dashboards, extensions — as the technical backbone of program tracking.
- Tracked and reported sprint velocity, burndown charts, and delivery metrics to government and corporate stakeholders.
- Shielded the engineering team from external interruption, protecting delivery focus in a multi-stakeholder government environment.

Senior Network Administrator – Project Coordinator — *Ministry of Energy (Power Division)* Jan 2016 – Dec 2018 | Islamabad

- Designed network specifications and administered Cisco and Juniper router configurations supporting Ministry-wide infrastructure.
- Served as focal person for the PMDU task management system and Citizen Portal for the Power Division.
- Core technical member implementing the E-Office Suite in coordination with NITB.
- Applied Primavera P6 critical path analysis to report power-sector project progress to the Additional Secretary and assess project risk.
- Expanded LAN and wireless infrastructure across the Ministry of Energy (Power Division).

Systems Analyst — *NESPAK*

Jun 2011 – Dec 2015 | Islamabad

- Administered a 100+ user Active Directory domain on Windows Server 2008 (R2), plus Exchange Server 2007 email infrastructure and Outlook 2007.
- Built and maintained an HRIS web portal on PHP/MySQL (XAMPP) for employee records.
- Managed servers, desktops, printers, routers, switches, and security patching organization-wide.
- Ran systematic project data archiving on a six-month cycle.

Associate Software Engineer — *Systems Limited*

Dec 2010 – May 2011 | Lahore

- Built SSRS/SSIS/SSAS reporting solutions on global projects, converting Crystal Reports to SSRS datasets and formulas for a United Nations Food Inc. engagement in Visual Studio 2005.
- Delivered to Canadian clients under strict quality development standards and deadlines.

Software Engineer — *Oratier Technologies*

Jun 2010 – Nov 2010

- Authored flowcharts, layouts, and requirements documentation for Health Information Management systems.
- Integrated software components into fully functional systems.
- Designed webpages in Dreamweaver CS4 with SQL scripting via KeepTool (HORA 7) against Oracle 9i.

EDUCATION

Master in Project Management — CASE, UET Taxila (2014–2017)

- Graduated with a CGPA of 3.50; HEC Fee Scholarship for achieving 4.0 SGPA
- Thesis: “Human Resource Surplus in Public Sector of Pakistan”

Bachelor's in Computer Sciences — FAST-NUCES, Islamabad (2006–2010)

- Graduated with a CGPA of 2.93; Dean's List of Honors, 2009
- Quiz Coordinator, NASCON FAST Competitions

CERTIFICATIONS & TRAINING

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| • Effectiveness of Scrum Frameworks in Software Development | • Effective Time Management |
| • Advanced Training in Oracle Primavera P6 | • Technical Report Writing |
| • Digital Era Information Transformation | • Introduction to Project Management |